

AO 120 (Rev. 3/04)

TO: **Mail Stop 8**
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REPORT ON THE
FILING OR DETERMINATION OF AN
ACTION REGARDING A PATENT OR
TRADEMARK

In Compliance with 35 U.S.C. § 290 and/or 15 U.S.C. § 1116 you are hereby advised that a court action has been filed in the U.S. District Court Delaware on the following Patents or Trademarks:

DOCKET NO.	DATE FILED	U.S. DISTRICT COURT
09cv975	12/20/09	DISTRICT OF DELAWARE
PLAINTIFF		DEFENDANT
KANA Software, Inc.		Versata Enterprises, Inc., et al.
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
1 5,432,934	7/11/1995	Gensym Corporation
2 5,802,514	9/1/1998	Vision Software Tools, Inc.
3 6,016,394	1/18/2000	TenFold Corporation
4 6,647,396 B2	11/11/2003	Trilogy Development Group, Inc.
5 6,754,654 B1	6/22/2004	Trilogy Development Group, Inc.
6,834,282 B1	12/21/2004	Trilogy Development Group, Inc.
6,834,287 B1	12/21/2004	Trilogy Development Group, Inc.
6,862,573 B2	3/1/2005	Clear Technology, Inc.
7,082,454 B1	7/25/2006	Trilogy Development Group, Inc.
7,092,740 B1	8/15/2006	Trilogy Development Group, Inc.
7,395,935, B1	4/15/2008	Versata Development Group, Inc.
7,502,634 B2	3/10/2009	Versata Development Group, Inc.

In the above-entitled case, the following patent(s)/ trademark(s) have been included:

DATE INCLUDED	INCLUDED BY	<input type="checkbox"/> Amendment	<input type="checkbox"/> Answer	<input type="checkbox"/> Cross Bill	<input type="checkbox"/> Other Pleading
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK			
1					
2					
3					
4					
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In the above—entitled case, the following decision has been rendered or judgement issued:

DECISION/JUDGEMENT	
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CLERK PETER T. DALLEO, CLERK OF COURT	(BY) DEPUTY CLERK	DATE 12/21/09
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Copy 1—Upon initiation of action, mail this copy to Director Copy 3—Upon termination of action, mail this copy to Director

Copy 2—Upon filing document adding patent(s), mail this copy to Director Copy 4—Case file copy